

REED & CO.  
DELUXE

# SLA

*Service Level Agreement*

- 50 edited photos max
- Up to 2 hours on-site
- 1 site-visit
- 1 feedback round per asset (Global corrections only; new creative or additional cuts billable at \$100/asset)
- \$1.20/km beyond 60km of Wanaka
- Only bookable during weekdays
- Weekend processing fee +10%
- No back-up shoot date
- Backup date available as add-on: \$300
- Weather-based reschedules free
- Vendor-based reschedule fee within 72hrs +15%
- Property prepped prior to shoot time
- Access provided at booking.
- Delays >15 minutes reduce shoot time or incur \$200/hr wait fee

## ***our guarantees:***

48hr photos or \$150 ad-spend credit

3 biz days listing video or \$150 ad-spend credit

## ***price:***

Pay on delivery of assets